

Ex Libris Customer (1978-2005) Questionnaire -- Donna Hirst

1...What is your name and the name of the institution(s) where you worked with Aleph or other Ex Libris products?

Donna Hirst, University of Iowa

2...When did your site install Ex Libris software and when did you start working with it?

1999-2000

3...What was your job title, or, more generally, what did you do? Were there particular projects you were involved in?

*Co-Project Manager, Ex Libris Implementation Project 1999-2000

Managed Implementation Project; Co-chair the Implementation Coordination Committee. Liaison to Ex Libris staff. Coordinate work of Project Staff. Manage Project Budget with ITS Co-Project Manager.

*Head, Library Automation 2000-2006

University Libraries, University of Iowa, Iowa City, IA 52242

Manage the Aleph (Ex Libris) integrated library system at Iowa. Coordinate production support and the development of new functionality. Responsible for planning and managing expenditures. Liaison to automation vendors. Coordinate general automation efforts as needed.

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8...Are there particular interesting, fun, or odd things that you remember?

Sadly I have lost most of the details of this period. When I left IT in 2010 I left all my automation related files with others in the department.