

## Ex Libris Customer SFX/MetaLib (2000-5) Questionnaire – Jirka Kende

1...What is your name and the name of the institution(s) where you worked with SFX, MetaLib, or other Ex Libris products?

*Jirka Kende, Freie Universität Berlin, Germany. Worked with Aleph, SFX, MetaLib, Verde, Primo and Alma*

2...When did your site install Ex Libris software and when did you start working with it?

*Aleph 1999, SFX/MetaLib 2003, Verde 2005, Primo 2009, Alma 2017*

3...What was your job title, or, more generally, what did you do? Were there particular projects you were involved in?

*Dirty hand during implementation of Aleph, other projects just in the project management*

*Thinking especially of the 2000-2005 time period....*

4...Who were Ex Libris' main competitors?

*AdisBMS, Dynix*

5...Why were SFX and MetaLib as successful as they were? Why did customers go with them rather than similar products?

*Well, they were the best on the market then, SFX still is, MetaLib now being replaced by central indexes...*

6...Comments on the role of SMUG users group?

*Was important at that time, though with integrating the software it has turned out to be better to have an integrated user group.*