

Ex Libris Customer SFX/Metalib (2000-5) Questionnaire -- Naomi Steinberger

1...What is your name and the name of the institution(s) where you worked with SFX, Metalib, or other Ex Libris products?

Naomi Steinberger, Library of The Jewish Theological Seminary.

2...When did your site install Ex Libris software and when did you start working with it?

We installed ALEPH in 1990. We installed Digitool in about 2005 or so. We installed SFX and Metalib along with Primo in 2014 or so.

3...What was your job title, or, more generally, what did you do? Were there particular projects you were involved in?

I'm now director of library services but spearhead all the systems work and development at the JTS library. I have been instrumental in all our systems projects.

Thinking especially of the 2000-2005 time period...

4...Who were Ex Libris' main competitors? VTSL, III,

5...Why were SFX and Metalib as successful as they were? Why did customers go with them rather than similar products?

When we moved to Primo it was part of the suite that we were subscribing to. SFX seemed to have "coined" the market.

6...Comments on the role of SMUG users group?

Never participated

7...Were there particularly interesting/valuable Ex Libris staff that you remember?

For the 2000-2005 time period we used ALEPH and then Digitool. The Digitool people were quite good in setting up the system. There was a Vietnamese man who we worked with at that time.

8...Are there particular interesting, fun, or odd things that you remember?

The annual meetings and their parties. The occasional visit to ALA and attending the ExLibris party there.